



DeviceAnywhere Special Announcement: New Installer

March 22nd, 2009

Dear DeviceAnywhere User,

Today, Sunday 3/22/09, we deployed an updated version of DeviceAnywhere with a new installer utility. This utility is available for Windows, Mac OS X, and Linux.

This new standalone installer provides the following benefits:

Faster Launch Time: When you first launch DeviceAnywhere Studio by clicking on your desktop icon, you will be prompted to download the new installer. Going through this process will automatically uninstall your current version of DeviceAnywhere Studio. The initial download and launch will take some time (5-20 minutes depending on your internet connection). However, subsequent launches will be significantly faster than the current launch time. (Note: launch time is dependent on the number of devices/packages in your account as well as your internet connection).

Automatic Silent Updates: If you leave DeviceAnywhere Studio open, patches or updates will automatically download as a background process when available.

Removal of Dependence on Java Webstart: Our previous installer used Java Webstart, which at times interacted poorly with certain customers' computer configurations or applications.

If you have any questions about this new feature, please don't hesitate to contact us at DAsupport@deviceanywhere.com.

- The DeviceAnywhere Team